

Nautilus Scuba Club Inc

POLICY

Whole of Boat Charters - Trip Cancellation

From time to time the Club organizes local dive charters direct with a Charter Operator. In these instances the Club contracts directly with the Charter Operator and is liable for payment of the full Charter fee.

A deposit is paid to the Charter operator. The deposit will usually be lost if the trip is cancelled.

The trip is then advertised to Club members via email to members@nautilus-scuba.net, publication on the Club website, inclusion in the monthly newsletter, and on the Club's Facebook page.

If the trip has not been filled two weeks out from date of travel it is opened up to non-members at the same price. Committee members will contact people they know to advertise the trip more widely in the diving community.

If the trip is still unable to be filled and there is a financial risk of loss to the Club the following policy regarding cancellation applies:

If the potential loss to the Club is less than the amount of the deposit that would be lost if the trip were cancelled then the trip should proceed and the Club will bear the loss. If the potential loss to the club is greater than the deposit then the trip should be cancelled.

The Trip Coordinator should negotiate with the Charter Operator to see if they are willing to continue the charter with reduced numbers and at a lesser fee, instead of cancelling the trip, however, the loss to the Club must never be more than the initial deposit.

E.g. Kalinda Charter \$437.50 x 16 PAX. Deposit \$1,000.

If the trip runs two people short the club will lose \$875, which is less than the deposit.

If the trip runs three people short then the Club would potentially lose \$1312.50, in which instance either a reduced Charter fee must be negotiated or the trip should be cancelled and the deposit lost.

If a trip is cancelled or the Club suffers a loss as a result of lack of interest in a trip, then the Committee should assess the reason for the lack of interest and seriously reconsider offering similar trips in the future.

Nautilus Scuba Club Inc

POLICY

Whole of Boat Charters - Trip Cancellation

The following policy applies where an individual trip participant withdraws from a Whole of Boat Charter organized by the club:

Individual refunds (or partial refunds) will only be given to a cancelling trip participant in the following circumstances:

- a) if their spot can be filled by other trip participants,**
- b) if the trip is completely cancelled, or**
- c) if the club is able to organize a reduced price with the operator (a partial refund may be offered).**

The reason for this policy is that the Club has made a financial commitment to the operator for the full charter fee, and is not in a position to issue a refund to a withdrawing participant unless they can be replaced.

The committee will do all it can to assist the member to find a replacement and/or negotiate a reduced charter fee with the Charter Operator.